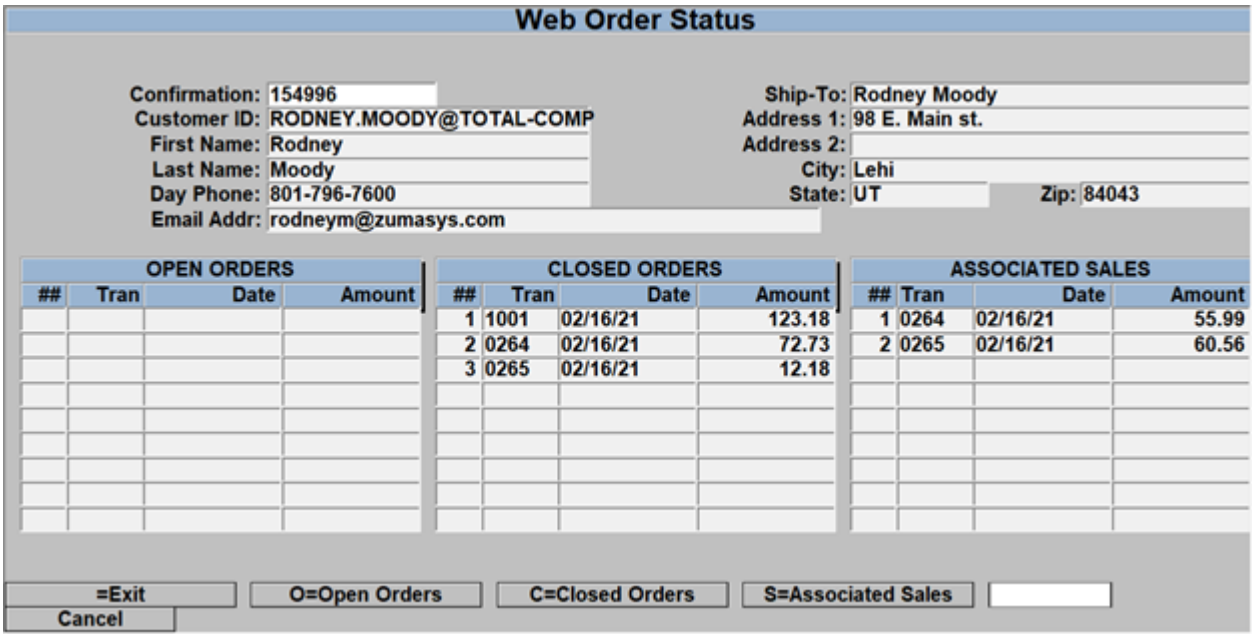
Web Order Confirmation Status Display

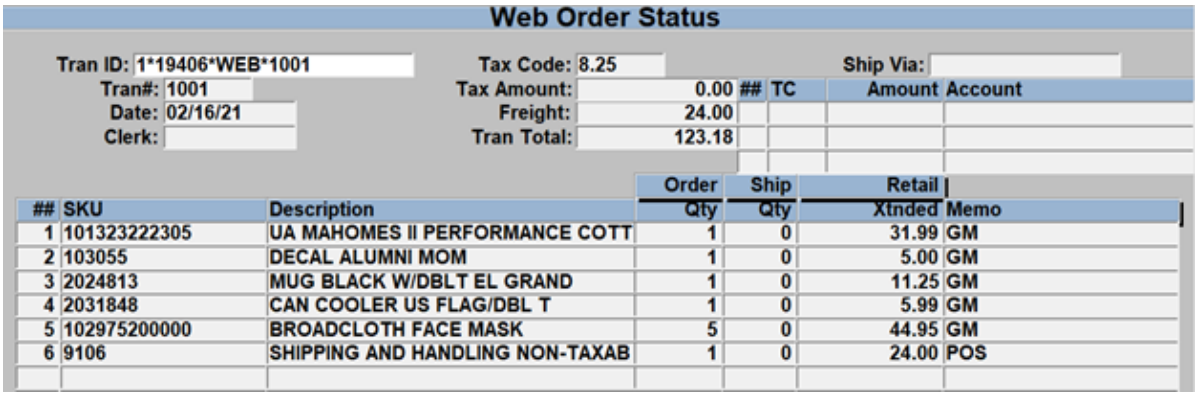
Web Order Confirmation Status Display

To view the current status of a customer confirmation number

- Log to POS.26.26 “Web Order Status”
- Enter in the confirmation number

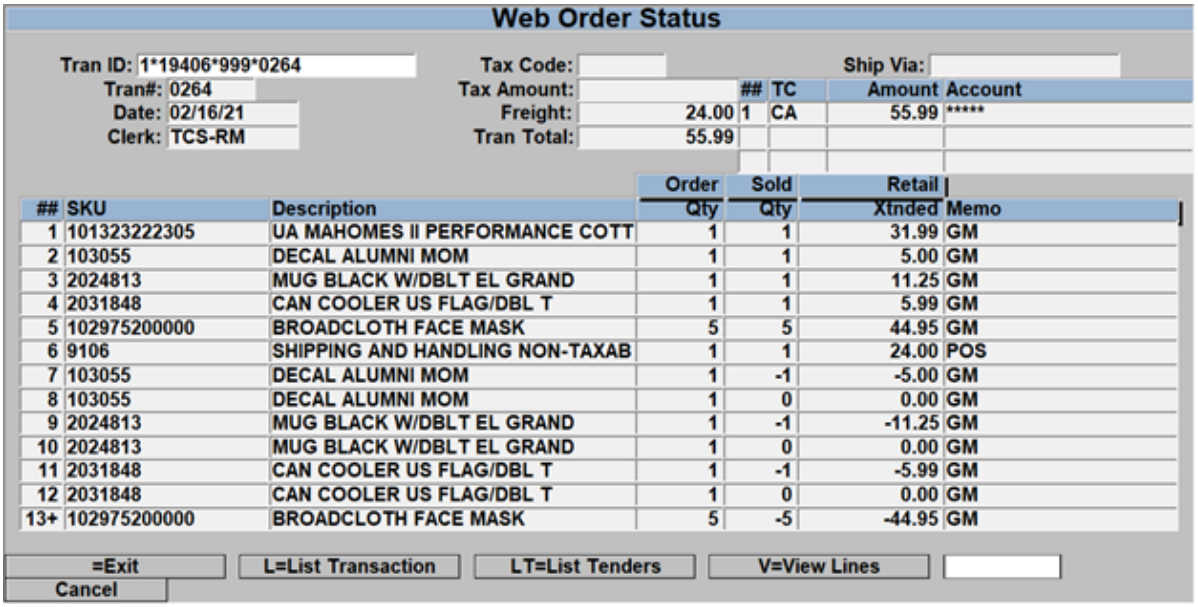


- You will see 3 columns, ‘Open Order’, ‘Closed Order’, ‘Associated Sales’



  - Open Orders will display the open order, select O=Open Orders and then the line number with the confirmation # to see detailed information about the order.

- Closed Orders will display if the order has been completed or if it has been deleted. If you select that option, then it will display the information from the original order.



Web Order Status

Tran ID: 1*19406*999*0264 | Tax Code: | Ship Via:
Tran#: 0264 | Tax Amount: | ## 1 | TC CA | Amount 55.99 | Account *****
Date: 02/16/21 | Freight: 24.00
Clerk: TCS-RM | Tran Total: 55.99

##	SKU	Description	Order Qty	Sold Qty	Retail Xtnded	Memo
1	101323222305	UA MAHOMES II PERFORMANCE COTT	1	1	31.99	GM
2	103055	DECAL ALUMNI MOM	1	1	5.00	GM
3	2024813	MUG BLACK W/DBLT EL GRAND	1	1	11.25	GM
4	2031848	CAN COOLER US FLAG/DBL T	1	1	5.99	GM
5	102975200000	BROADCLOTH FACE MASK	5	5	44.95	GM
6	9106	SHIPPING AND HANDLING NON-TAXAB	1	1	24.00	POS
7	103055	DECAL ALUMNI MOM	1	-1	-5.00	GM
8	103055	DECAL ALUMNI MOM	1	0	0.00	GM
9	2024813	MUG BLACK W/DBLT EL GRAND	1	-1	-11.25	GM
10	2024813	MUG BLACK W/DBLT EL GRAND	1	0	0.00	GM
11	2031848	CAN COOLER US FLAG/DBL T	1	-1	-5.99	GM
12	2031848	CAN COOLER US FLAG/DBL T	1	0	0.00	GM
13+	102975200000	BROADCLOTH FACE MASK	5	-5	-44.95	GM

=Exit | L=List Transaction | LT=List Tenders | V=View Lines | Cancel

- Associated Sales will list all of the ‘Sales’ that are associated to the confirmation number, so if the customer ordered 5 items and each item was sold on a different register transaction then there would be 5 associated sales. Select the S=Associated Sales and then the line number to view detailed information about that transactions.